SOC 2 Trust Services Criteria at a Glance



SOC 2
Trust Services Criteria

Security — Required

- Protects systems against unauthorised access.
- Prevents security breaches and malicious activity.
- Safeguards information and infrastructure.

Availability

- Ensures systems remain operational and accessible.
- Supports uptime and performance commitments.
- Addresses backup, recovery and resilience.

Processing Integrity

- Ensures accurate and complete data processing.
- Validates authorised and timely transactions.
- Maintains reliable system outputs.

Confidentiality

- Protects sensitive business information.
- Restricts access to authorised users.
- Controls information storage, sharing and disposal.

Privacy

- Governs the handling of personal information.
- Supports consent and data transparency.
- Addresses collection, use, retention and disposal.

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